

Employer paid health care cash plan



Insurance Product Information Document

Company: Sovereign Health Care is registered in England no 85588. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

Product: go-active health care cash plan

This document provides a summary of cover only and does not contain the full terms and conditions of cover. Complete pre-contractual and contractual information on the product is provided in the full policy terms and conditions which are available on our website www.sovereignhealthcare.co.uk.

What is this type of insurance?

This is an employer paid health care cash plan which reimburses employees for the everyday health costs listed below up to their cover level limit. An Employee Assistance Programme is included which provides confidential support, assistance and counselling.



What is insured?

The following health costs are covered:

- ✓ Dental
- ✓ Optical
- ✓ Physiotherapy/Osteopathy/Chiropractic/Acupuncture
- ✓ Hospital consultant fees
- ✓ Health screening
- ✓ Partner cover includes dental and optical cover for dependent children up to the age of 17

Other benefits:

- ✓ Employee Assistance Programme



What is not insured?

- ✗ Sundry/consumable items
- ✗ Cosmetic treatment
- ✗ Treatment carried out by a practitioner who is not qualified and registered with a professional body recognised by Sovereign
- ✗ Missed appointment charges
- ✗ Premiums employees may pay for other types of insurance



Are there any restrictions on cover?

- ! Laser or refractive eye surgery (within the optical benefit) has a 12 month qualifying period
- ! Maximum benefit entitlements vary by benefit type and level of cover
- ! The physiotherapy/osteopathy/chiropractic/acupuncture benefit and hospital consultant fees benefit pay back the full amount paid for treatment up to the appropriate maximum in one benefit year or twice in a five year period



Where am I covered?

- ✓ Worldwide



What are my obligations?

- Employees who pay to upgrade their level of cover and/or cover their partner are responsible for ensuring that premiums are deducted from their salary
- Ensure claims are submitted accompanied by original, valid receipts or supporting documentation as detailed in the policy terms and conditions
- Make claims within 6 months of treatment

Continued...



When and how do I pay?

The employer pays monthly for employees at the specified level of cover. Where permitted, employees can pay to upgrade their level of cover and/or cover their partner by having the premiums deducted from their salary and remitted to Sovereign monthly.



When does the cover start and end?

Cover starts on the 1st day of the month following the set up of the scheme and continues until it is cancelled or an employee leaves employment.



How do I cancel the contract?

If an employee does not wish to be covered by the cash plan or they wish to cancel cover for their partner, they should inform their employer.